

# **TOWN OF WINNSBORO**

207 North Congress Street • P.O. Box 209 • Winnsboro, S.C. 29180 Telephone: (803) 635-4041 • Fax No: (803) 635-3697

# **PUBLIC NOTICE**

## **Important Information about Your Drinking Water**

The Winnsboro water system is experiencing taste and odor issues in the drinking water

The Town apologizes for the inconvenience and thanks you for your patience as we work through these taste and odor issues. As our customers, you have the right to know what happened, what you should do, and what we are doing to correct this situation. Due to the unseasonably warm temperatures several weeks ago, odor and taste changes became apparent. The Town is still working to locate the exact source of the issue and is working closely with SCDHEC to resolve the problem.

#### What is being done?

Currently, the Town has increased the activated carbon and introduced copper sulfate that should remove the taste and odor from the drinking water. We are also closely monitoring the reservoirs, and in addition we will be flushing all storage tanks, as well as cleaning the interior of those tanks.

### **Health Effects**

Although, the water does have an earthy smell, it is completely safe to drink and shower with. We test the drinking water every 2 hours daily and we ship samples weekly for any bacteria and microbial contaminants to a water quality testing laboratory for verification that it meets all SCDHEC drinking water quality standards.

For more information, please call: Jeff Cisney, Water Treatment Plant Director at (803) 815-3020

This notice is being sent to you by the Town of Winnsboro water system Water System ID# 2010001 Date distributed: 05/17/2023